



Proven online
**VIOLENCE PREVENTION
 PROGRAM**
 teaches basic
**CONFLICT MANAGEMENT
 SKILLS**

PERSONAL AND SOCIAL SKILLS DEVELOPMENT

"What can you do about preventing systemic violence?" That question is a constant challenge for teachers, counselors and school administrators. Metal detectors and crisis management does little to change negative attitudes and behavior or prevent violence. Helping students develop the knowledge and interpersonal skills that enable them to understand themselves and respect others becomes essential.

Now you can effect positive change in your system by using *Conflict Management for High School Students*, an empirically validated course that improves the students' attitudes toward violence and increases their knowledge of conflict-management skills. This Internet-based program provides an effective way to teach a variety of critical real-world skills without adding to your workload.

Reach more students. Maximize your time and your school's resources by providing a program that focuses on your students' personal and social skills development and promotes civility in your school.

CONFLICT MANAGEMENT FOR HIGH SCHOOL STUDENTS

KnowConflict's approach to effective learning online starts with research-based conflict management/resolution principles and validated online teaching methods to create active learning environments for students, teachers and parents:

The Conflict Management course for Grades 8-12 contains lessons and activities that teach students strategies and techniques designed to promote violence prevention and dispute resolution.

Concept Development — Structured learning objectives are embedded in each lesson to develop specific concepts and skills.

Vocabulary — Students gain a common vocabulary to facilitate communication of conflict resolution concepts as well as abstract ideas and feelings.

Activities — Suggested activities reinforce the concepts presented in the student lessons. Additional activities are also included in the parent and teacher lessons.

Discovery or Directed — Students can choose their own path to explore the lessons or they can be directed to specific areas of interest or need.

Assessment — Lessons include an assessment that give students immediate feedback and allows administrators to track students' progress.

CONFLICT MANAGEMENT WORKS

In multiple independent studies, conflict management programs have made a dramatic difference in students' lives and the schools that teach them have seen behavioral problems drop sharply.

Showing students they have choices when disputes arise helps them make smart choices, builds self-esteem and diminishes bullying.

Teaching students to listen and understand another's point of view improves communication with their classmates as well as with their teachers, counselors and parents.

PROFESSIONAL DEVELOPMENT PROGRAM AVAILABLE

A separately available program, delivered online or facilitated, allows you to quickly master the concepts. Learn how you can integrate the conflict management online course into your work or for the general school population. The presentation is detailed and provides simple steps to get you started immediately.

Email us at info@knowconflict.com or go to www.knowconflict.com and see how easy and inexpensive it is to reach every student in your school with essential knowledge and skills too important to miss!

PRODUCT OVERVIEW AND REQUIREMENTS

EIGHT IMPORTANT LESSONS

- 1 Three Approaches to Conflict
- 2 Win-Win Negotiation
- 3 Filters and Perspectives
- 4 Emotional Management
- 5 Active Listening
- 6 Win-Win Communication
- 7 Conflict Prevention/Decision Making
- 8 Call to Action

PRIMARY FEATURES

- The course teaches students to actively listen to different points of view, make better decisions and builds self-esteem.
- Interactive web-based scenarios show students they have choices when disputes arise.
- Students are shown that the choices they make affect the outcome they can explore alternative outcomes.
- Video, animation and interactivity help emphasize the content by bringing the issues to life.
- Follow-up questions stimulate students to think about what they just saw.
- Text is written in age appropriate language.
- A variety of cultures and ethnic backgrounds are represented.
- The lessons are designed to be completed in 20-minute segments.
- There is an assessment at the close of each lesson.
- A copy of the assessment is sent to an assigned school administrator to monitor student's progress.
- **Every lesson comes with guides and lessons for parents and teachers.**

APPLICATIONS

School Wide Efforts

- Addresses All Students
- Enhances School Climate
- Enlist Parental and Community Support
- Establishes a Common Language

Program Level

- After School Programs
- Alternative Learning Centers
- Discipline Alternative
- Drop Out Prevention
- Freshman Orientation
- Peer Mediation

Class Level

- Curriculum Enrichment
- Homeroom Activity
- Resource for Classroom Management

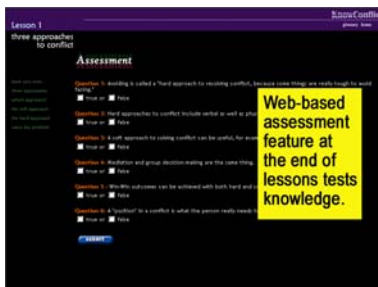
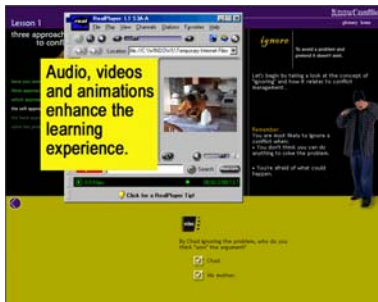
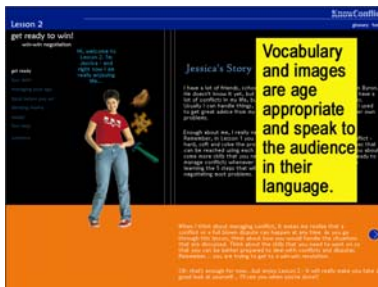
Counselor Level

- Guidance/intervention tool
- Prevention or treatment
- Student survivor skills
- Career preparation

Individual Level

- Personal and Social Skills Development
- Reference / Resource in Library
- Self-help Efforts

TYPICAL SCREENS



SYSTEM REQUIREMENTS

Windows:

- 120MHz Intel Pentium processor or equivalent (audio only)
- 16MB of RAM
- 256 Kpbs Internet Connection
- 16-bit sound card and speakers
- 65,000-color video display card (video)
- Windows 95, Windows 98, Windows 2000 ME or Windows XP
- IE 6.0 or Netscape 7.0 or later
- Windows Media Player™ version 6.4 or higher or QuickTime™

Macintosh:

- Mac OS X or later
- 32 MB RAM
- 604 PowerPC (200 MHz or better)
- 256 Kpbs Internet Connection
- Browser support: Microsoft Internet Explorer 6.0 or later or Netscape 7 or later
- Windows Media Player™ version 6.4 or higher or QuickTime™

KnowConflict

Setting the Standard for
Conflict Management Education.

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KnowConflict lessons can really make a difference. Go to www.knowconflict.com and learn how to bring the KnowConflict lessons to your school.

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